

Enrolling in Online Banking

Step-by-Step Tutorial

Enroll in online banking [here](#).

The screenshot shows the Community Savings Bank website. At the top, there is a navigation bar with links for Contact Us, Locations & Hours, Calculators, and Education Center. The bank's logo and name, "Community Savings Bank Your Personal Neighborhood Bank", are on the left, and font size controls (Aa, A+, A-, A³) are on the right. Below the navigation bar is a blue menu with "Accounts", "Loans", "Electronic Banking", and "Community Center". The main content area features a dark blue background with a hand holding a glowing shield containing a padlock. On the left, there is a white "Online Banking" login form with fields for "Enter Username" and "Enter Password", and a "LOG IN" button. Below the form, the "Enroll" link is circled in red, and a "Forgot Password" link is also visible. A "Learn more >" button is positioned to the right of the login form. At the bottom of the main content area, there are navigation controls including back, pause, and forward arrows, and a series of four dots with the second one highlighted in blue.

Complete the form on the enrollment page and click, "Enroll."

Enroll

Complete all fields:

- Type of Account from drop down list.
- Enter 10 digit account number (no dashes).
- Enter Social Security Number (9 digits, no dashes).
- Enter a 'Security Question' and 'Security Answer' (any question/answer you create) for identification should you need to contact Customer Service.
- Enter and confirm your Email Address, this must match our records.

Please contact our Savings Department at (773)685-5300 if your Enrollment does not process.

Type of account *	<input type="text" value="Checking"/>
Account number *	<input type="text" value=""/> <small>HIDE</small>
Social Security number *	<input type="text" value=""/> <small>HIDE</small>
Security question *	<input type="text" value=""/>
Security answer *	<input type="text" value=""/> <small>HIDE</small>
Email address *	<input type="text" value=""/>
Confirm email address *	<input type="text" value=""/>

* Indicates required field

Already enrolled? [Login now.](#)

If you have successfully completed the enrollment form, you will receive the notification below.



Enrollment request received

Thank you for applying for Online Banking! We are processing your request. In the next 3-5 days you will receive two letters in the mail. One will contain your Username and the other will contain your Password. Once you receive both letters you will be able to sign on to Online Banking and will have the option to change your information.

Visit our website for information about Online Banking at www.communitysavingsbank.bank. If you experience any problems please contact us at 773-794-5262.

www.communitysavingsbank.bank

[Help](#) [Privacy Policy](#) [Contact Us](#) [Newsletters](#) [Deposit Rates](#) [Lending Rates](#) [Events](#) [Security](#)

Within 3-5 business days, you will receive two mailed letters: One with your username; One with your password.

01/01/2022

John Doe
4801 W. Belmont Ave.
Chicago, IL 60641

Dear John Doe,

Welcome to Internet Banking! In order to access your account, you will need a Username and Password. Below is your Username.

Username: TESTACCOUNT

For security purposes your temporary Password is being delivered to you in a separate letter. Once you have received both, you will be able to access your account. Your Password is valid only for the first time you access your account. Once you access your account, you will be prompted to change your password. As your Password is your first line of defense against unwanted intruders, be sure to select a Password that you can easily remember, but which cannot be easily guessed by an outsider. Never write down your Password. During the first login you may also change your Username to something more familiar to you by following the simple instructions displayed during login.

Thank you for enrolling in Internet Banking. We hope that you will find it to be an asset to you in managing your accounts at Community Savings Bank. **Initially your account(s) granted online access will give you inquiry/view access only. For capabilities such as internal/external transfers and/or bill payment/Zelle® please contact us.** Please note that some online account access may have limited based on account type and ownership.

For security reasons, your online banking access will be deactivated after 6 months of inactivity. If so, your credentials will no longer be valid and you will need to re-enroll through our website, <https://www.communitysavingsbank.bank>. This is of particular importance if recurring transactions have been set up on your profile. In order to avoid deactivation and disruptions to scheduled payments, log on to your online banking account at least every 6 months.

If you have additional questions, please call us during regular banking hours at 773-685-5300 or use the [Contact Us](https://www.communitysavingsbank.bank/Contact-Us) link located on our website (<https://www.communitysavingsbank.bank/Contact-Us>).

Sincerely,

Community Savings Bank

01/01/2022

John Doe
4801 W. Belmont Ave.
Chicago, IL 60641

Dear John Doe,

Welcome to Internet Banking! In order to access your account, you will need a Username and Password. Below is your temporary Password.

Password: TESTPASSWORD

For security purposes your Username is being delivered to you in a separate letter. Once you have received both, you will be able to access your account. Your Password is valid only for the first time you access your account. Once you access your account, you will be prompted to change your password. As your Password is your first line of defense against unwanted intruders, be sure to select a Password that you can easily remember, but which cannot be easily guessed by an outsider. Never write down your Password. During the first login you may also change your Username to something more familiar to you by following the simple instructions displayed during login.

Thank you for enrolling in Internet Banking. We hope that you will find it to be an asset to you in managing your accounts at Community Savings Bank. **Initially your account(s) granted online access will give you inquiry/view access only. For capabilities such as internal/external transfers and/or bill payment/Zelle® please contact us.** Please note that some online account access may have limited based on account type and ownership.

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If you have additional questions, please call us during regular banking hours at 773-685-5300 or use the [Contact Us](https://www.communitysavingsbank.bank/Contact-Us) link located on our website (<https://www.communitysavingsbank.bank/Contact-Us>).

Sincerely,

Community Savings Bank

Log into your online banking account with the username and password given to you in the letters.

The screenshot displays the Community Savings Bank website. At the top left is the logo with the tagline "Your Personal Neighborhood Bank". Navigation links include "Contact Us", "Locations & Hours", "Calculators", and "Education Center". A font size selector shows "Aa A+ A- A³". A blue navigation bar contains "Accounts", "Loans", "Electronic Banking", and "Community Center". The main content area features a "Send and Receive Money Zelle®" banner with a woman using a smartphone. On the left, there is an "Online Banking" login form with fields for "USERNAME" and a masked password, a "LOG IN" button, and links for "Enroll" and "Forgot Password". A "Learn more" button is also present. The bottom of the page has a green bar with icons and text for "Order Checks", "Lost or Stolen Card? Call (800) 472-3272", and "Need Assistance? Call us at (773) 685-5300".

You can choose to enroll in mobile banking at this time, or decline.

[Contact Us](#) [Hours](#) [Log in](#)



Community Savings Bank
Your Personal Neighborhood Bank

Terms and conditions

Community Savings Bank INTERNET BANKING TERMS AND CONDITIONS

These Terms and Conditions describe your rights and obligations as a user of the Internet Banking Service (hereinafter referred to collectively as the "Services"). It also describes the rights and obligations of Community Savings Bank (hereinafter sometimes referred to as "Community"). Use of the Services is expressly conditioned on your acceptance of this Agreement. The Terms and Conditions of any Third Party Servicer providing these Internet Banking services to you are incorporated herein. Please carefully read these Terms and Conditions in order to use the Services. By using the Services, you acknowledge that you have read and agree to abide by the Terms and Conditions of this Agreement. If you decide not to agree to the Terms and Conditions discussed herein, you may not use the Services.

CUSTOMER DISCLOSURE AND AGREEMENT TO RECEIVE ELECTRONIC COMMUNICATIONS AND DISCLOSURES

By selecting the "I Accept" button below, you are (1) acknowledging your receipt of the information listed below, (2) agreeing that any contract you enter into with us for the provision of certain Online Banking Services, may be in electronic form, (3) agreeing that certain information that may be delivered in connection with the Services may also be in electronic form, and (4) agreeing to be bound by this Agreement and accept its Terms and Conditions as they may be amended.

You are also acknowledging receipt of the following information and agree that:

We may provide you with this Agreement and any revisions and amendments thereto in electronic form, and that, by choosing to accept the Agreement, you are consenting to enter into and are entering into an agreement electronically that will govern all future transactions you conduct using the Services.

We may provide you revisions and amendments to the Agreement and such other information or disclosures, including but not limited to information or disclosures under federal Regulation E issued by the Board of Governors of the Federal Reserve System pursuant to the Electronic Fund Transfer Act and under other applicable banking or financial services laws or regulations in connection with the Services, electronically as a part of the Agreement or otherwise as a part of the Services.

You may print and retain a copy of the Agreement or any information or disclosures provided to you in relation to the Services.

If you wish to terminate the Services or to update your information (such as change of address or e-mail address), you may call Community Savings Bank at 773-685-5300 during regular business hours (between 9:00 AM - 4:00 PM on Mondays, Tuesdays, and Thursdays; 9:00 AM to 7:00 PM on

[Download a PDF](#) of the terms and conditions.

By clicking "I agree", I acknowledge that I have read and accept the above terms and conditions.

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Change your login credentials and click, "Continue."



Change credentials

Choose a username *

test HIDE

Your new password must include:

- ✓ Between 9 and 17 characters
- ✓ At least 1 number
- ✓ At least 1 uppercase letter
- ✓ At least 1 lowercase letter
- ✓ At least 1 special character

New password *

.....

Confirm password *

.....

* Indicates required field

Continue

Set up your security questions and click, "Continue."

Set up challenge questions

Select each challenge question and provide your answer, up to 83 characters. The challenge questions are used to authenticate you when accessing internet banking from a non-registered device.

First challenge question *

What is your father's middle name? ▼

First answer *

HIDE

Second challenge question *

What is the first name of the best man at your wedding? ▼

Second answer *

HIDE

Third challenge question *

What was the model of your first car? ▼

Third answer *

HIDE

Don't challenge me again on this device.

* Indicates required field

Continue

Verify your email address and click, "Continue," or, "Change email."



Community Savings Bank
Your Personal Neighborhood Bank

Verify email

Email address on record: .

Click **Continue** to keep the same email address or click **Change email** to update it.

Continue

Change email

If you would like to enroll in mobile banking, click enroll. If you are not sure or do not want mobile banking, select "Ask me later" or "Decline."

[Contact Us](#) [Hours](#) [Log in](#)



Community Savings Bank
Your Personal Neighborhood Bank

Mobile banking enrollment

Mobiliti! It's convenient! It's easy!

Mobile Application Features include:

- Balance Inquiry
- Transaction History
- Transfer funds between your Community Savings Bank accounts (some restrictions apply)
- Transfer funds between your Community Savings Bank accounts and your other financial institution accounts wit
- Bill Pay
- Deposit Checks

Please call 773-685-5300 if you have questions. To enroll for Mobiliti click "Enroll Now" within your profile page. Message and data rates may apply.

Enroll

Ask me later

Decline