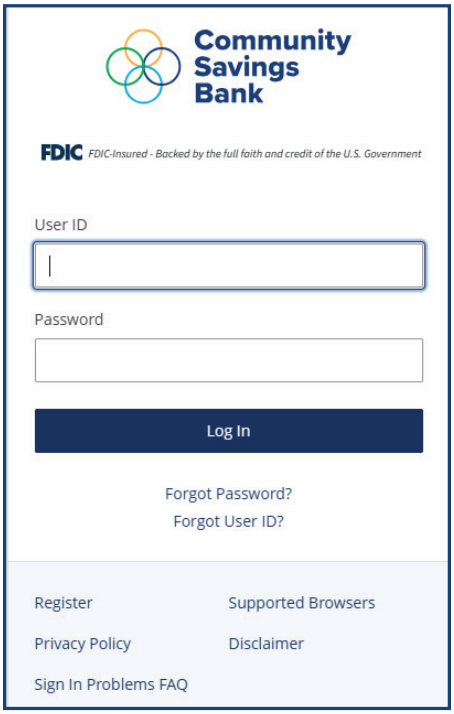
Coming Soon: Enhanced Digital Banking*

Community is updating its online banking site and mobile app this November.

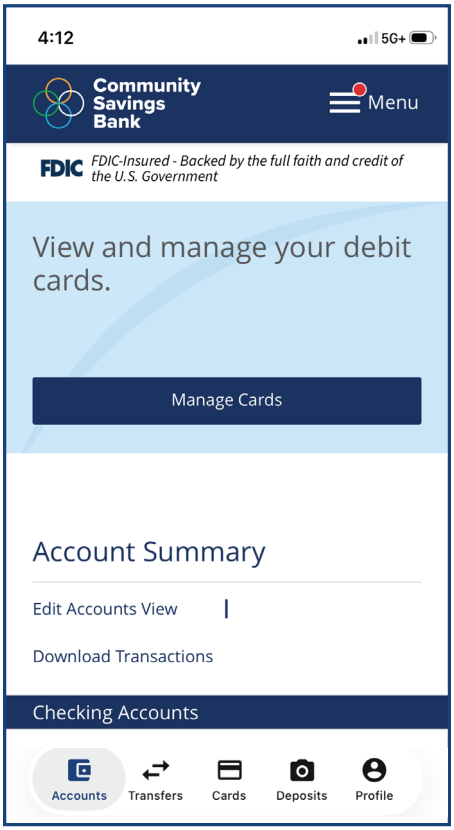
The updates will begin on **Tuesday, November 3, 2026** and are scheduled to "Go-Live" on **Thursday, November 5, 2026**. To ensure a smooth transition to this upgraded finance management, take a moment to complete a few simple tasks.

- **Update your contact information.**
  Speak with a savings counselor if your contact information has changed, specifically your mobile phone number or email.
- **Make sure you know your login credentials.**
  Do you know your user ID and password? If not, speak with a savings counselor. Users will be prompted to log in using their user ID and password — not biometric data or saved login credentials — the first time they log into the enhanced digital banking platform.
- **Prepare for service disruptions.**
  Updates will begin on **Tuesday, November 3, 2026** and continue on **Wednesday, November 4, 2026**. During this time, users will have view-only access on Community's online banking site and mobile app.
- **Schedule payments ahead of time.**
  There will be a brief window of downtime for initiating new payments from **Tuesday, November 3, 2026 - Wednesday, November 4, 2026**. Schedule transfers, bill payments, and Zelle® payments ahead of time.

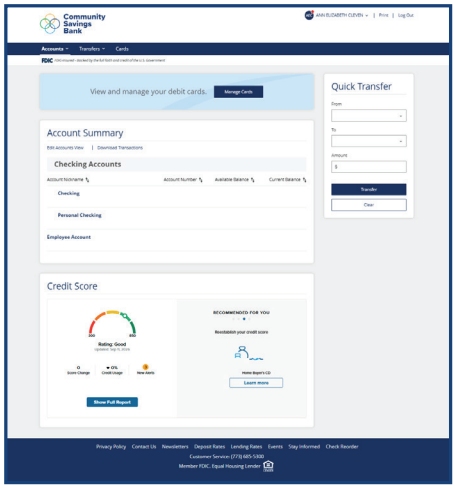
FIRST TIME LOGIN



MOBILE APP



ONLINE BANKING



For more information and an up-to-date timeline please scan this QR code to visit our website

*As of 10/1/2026

Community Savings Bank®

4801 W. Belmont Ave. | Chicago, IL 60641 | 773-685-5300
www.communitysavingsbank.bank

EQUAL HOUSING LENDER MEMBER FDIC