


Enrolling in Bill Pay and Zelle

Step-by-Step Tutorial

To enroll in Zelle, you must enroll in Bill Payment. The steps to enroll in Bill Pay, then Zelle are listed below. On the Bill Payment screen, click, "Enroll."

The screenshot shows the top navigation bar with the user name "ANN ELIZABETH CLEVEN" and links for "Contact Us", "Hours", "Alerts", "Profile", and "Log out". The bank logo "Community Savings Bank" with the tagline "Your Personal Neighborhood Bank" is displayed. A blue navigation bar contains "Home", "Accounts", "Transfer", "Bill Payment", and "Calculators". The main heading is "Bill Payment". Below it, a text prompt says "Click Enroll to enroll in bill pay. If you do not want to enroll in bill pay at this time, click Decline." Two buttons are shown: "Enroll" (white with a red border) and "Decline" (green). The footer contains links for "Help", "Privacy Policy", "Contact Us", "Newsletters", "Deposit Rates", "Lending Rates", "Events", and "Security", along with the copyright notice "© 2015-2023 Fiserv, Inc. or its affiliates."

Welcome ANN ELIZABETH CLEVEN [Contact Us](#) [Hours](#) [Alerts](#) [Profile](#) [Log out](#)

 **Community Savings Bank**
Your Personal Neighborhood Bank

[Home](#) [Accounts](#) [Transfer](#) [Bill Payment](#) [Calculators](#)

Bill Payment

Click Enroll to enroll in bill pay. If you do not want to enroll in bill pay at this time, click Decline.

[Help](#) [Privacy Policy](#) [Contact Us](#) [Newsletters](#) [Deposit Rates](#) [Lending Rates](#) [Events](#) [Security](#)

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Review the privacy policy. Click, "Accept," then click, "Next Step."

Bill Payment enrollment

Enrollment: Privacy Policy

Legal Agreements

Basic Info

Privacy Policy Print

[About updates to the Privacy Policy.](#)

IMPORTANT: To proceed, you must read the following agreement, check "I Accept," and click Next Step.

PRIVACY POLICY (for Bill Presentment, Bill Payment, and Zelle® Personal Payments Services)

Last updated June 9, 2012

1. **Introduction.** The following privacy disclosures are provided by Community Savings Bank (hereinafter "we" or "us") in connection with the Bill Payment, Bill Presentment and Zelle® Personal Payments Services (the "Services") offered through our online banking site (the "Site"), and describe the types of "Personal Information" (information that is identifiable to a particular person) that we (directly or through our service providers) collect in connection with the Services, and how we use, share and protect that Personal Information. These disclosures supplement the disclosures that you have already been provided in connection with our Site and the other services offered through the Site. Some of this information is required by U.S. federal law or other law. Please read this policy carefully to understand what we do.

2. **Eligibility.** The Site and the Services are offered only to individual residents of the United States and its permitted territories who can form legally binding contracts under applicable law; without limiting the foregoing, the Site and Services are not offered to minors. Other restrictions and eligibility requirements for certain Services may apply as described in the Terms and Conditions or other disclosures on the Site. We do not knowingly offer the Services to nor collect any Personal Information from or about individuals under 18 years of age. Please do not submit such information to us, and as a parent or legal guardian, please do not allow your children to submit personal information

Accept I have reviewed and agree to the PRIVACY POLICY (for Bill Presentment, Bill Payment, and Zelle® Personal Payments Services).

Next Step [Cancel Enrollment](#)

Customer Service can be reached at 800-877-8021 between the hours of 7am to 1am ET seven days per week.

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Go to the, "Bill Payment," tab on your screen and click, "Get Started."


Bill Payment enrollment

Enrollment: Completion


- ✔ Legal Agreements
- ✔ Basic Info

Congratulations!
You've successfully enrolled in CSB Bill Pay.


What's next?
Pay **any company** or **person** with a U.S. address.




Utilities



Phone



Insurance



Person

Ready to start paying bills?

[Get Started](#)

Then, click the link at the bottom of the screen that says, "What else can I do?"

Bill Payment enrollment

Take care of your bills in 3 EASY STEPS!

- 1** Pick a bill you want to pay.
- 2** Enter the info from your bill.
- 3** Choose how much and when.

Search Our Network

Enter the name of any company or person in the U.S.

If a company can't be paid electronically, we'll [mail a check](#) for you.

- Utilities
- Phone
- Insurance
- Credit Cards

More Bill Categories

[What else can I do?](#)

Click the tab, "Send Money with Zelle."

Home Accounts Transfer Bill Payment Calculators

Bill Payment enrollment

Payment Center Activity **Send Money with Zelle** Accounts Profile Help Center

Here's what you can do in CSB Bill Pay.

Pay your bills in 3 easy steps.


- 1** Pick a bill you want to pay.
- 2** Enter the info from your bill.
- 3** Choose how much and when.

Pay any company or person with a U.S. address.

Send money to friends and family.

Send money to anyone with an email address or mobile number.

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Click on the, "Get Started," button.

Home Accounts Transfer Bill Payment Calculators

Bill Payment enrollment

Payment Center Activity **Send Money with Zelle** Accounts Profile Help Center

zelle

Move money in the moment.
Simply and securely - with lots of people you know.

GET STARTED

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Zelle uses a token technology to authenticate users. You can use a phone or email address as that unique identifier. Note that if you have Zelle set up with another bank, you cannot use that same phone number or email address associated with that outside account. Choose to use the email or phone number associated with your online banking profile or click, "Add new email or mobile number."

Bill Payment enrollment

Payment Center Activity **Send Money with Zelle** Accounts Profile Help Center

Send Money with Zelle®

You need an email or mobile number to securely send and receive money.

Choose one from your profile or add a new one.

(xxx) xxx-xxxx

email@email.com

[+ Add new email or mobile number](#)

CONTINUE

Click, "Continue."

Bill Payment enrollment

Payment Center Activity **Send Money with Zelle®** Accounts Profile Help Center

Notice Regarding Receiving Text Messages

By providing us with your telephone number (including a mobile telephone number) you consent to receiving calls and/or text ("SMS") messages from us or our service providers at that number, including those made by use of an automatic telephone dialing system ("ATDS"), for our everyday business purposes (including notices regarding your account or account activity, identity verification, or to prevent fraud). Please review our Privacy Policy for more information.

Standard text messaging rates may apply based on your plan with your mobile phone carrier.

CONTINUE

Enter the login credentials sent to the email or phone number you designated in the previous step. Then click, "Verify."

Bill Payment enrollment

Payment Center Activity **Send Money with Zelle®** Accounts Profile Help Center

Send Money with Zelle®

To receive payments sent to (***) ***-1797, enter the 6-digit verification code.

000000

[Resend by text](#)

[Resend by voice](#)

BACK

VERIFY

If you gave a phone number or email that is associated with another account you will get the error notice below. You can choose to move that Zelle account to Community or click, "No, Thanks."

Bill Payment enrollment

Payment Center Activity **Send Money with Zelle®** Accounts Profile Help Center

! Already enrolled with Zelle®

Looks like (***-***-****) is already enrolled at Chase.

Do you want payments to go to your Community Savings Bank account instead?

Click, "Confirm Account."

Bill Payment enrollment

Payment Center Activity **Send Money with Zelle®** Accounts Profile Help Center

Send Money with Zelle®

Here's the account for sending and receiving money in *Zelle*.

Community Savings Bank, xxxxxxxx

You will receive the message below letting you know you successfully signed up for Zelle.

Bill Payment enrollment

Payment Center Activity **Send Money with Zelle®** Accounts Profile Help Center

Send Money with Zelle®



Congratulations! You're all set to start sending and receiving money with (***) ***- ****

You have no pending transactions.

[+ Add another email or mobile number](#)

SEND MONEY

Select recipients and send money with Zelle.

Payment Center Activity **Send Money with Zelle®** Accounts Profile Help Center

Send

Request

Split

Activity

Settings

Select Recipient

🔍 Name, email, mobile #, account #

+ New Contact

Recent Recipients

LS



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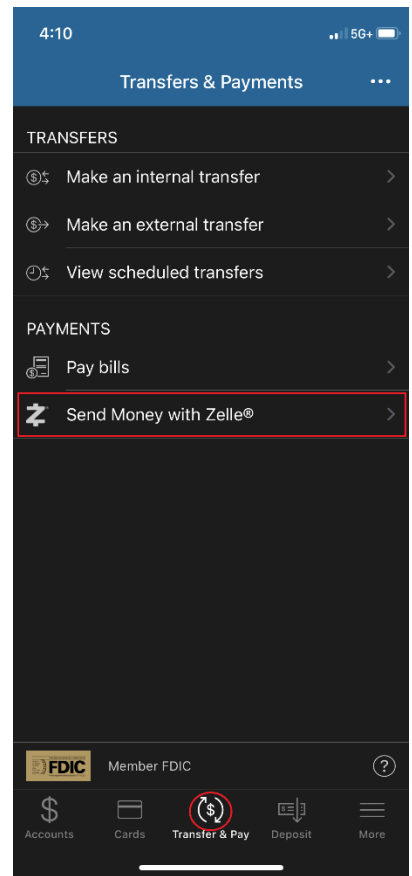
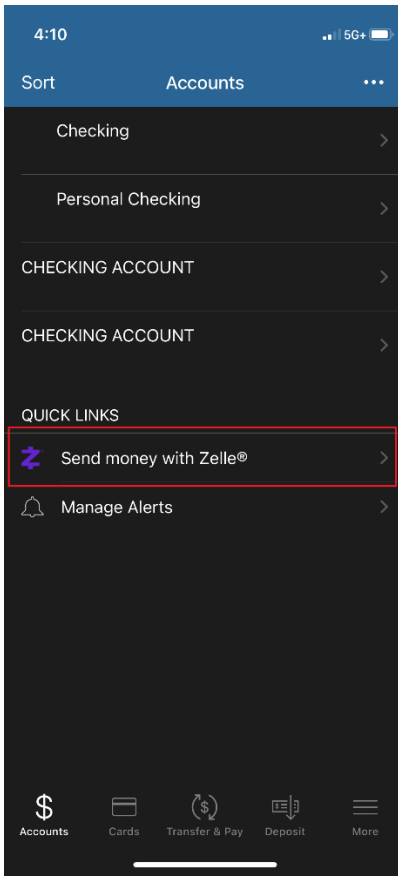


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If you use the mobile banking app, you can access Zelle on the home screen, or going to the, “Transfer and Pay,” tab and clicking, “Send Money with Zelle.”



If Zelle issues new terms, the icon will disagree from the mobile banking home page. To re-agree to the terms and conditions, go to the, “Transfer and Pay,” tab on your mobile app.